



Massage Cancellation Policy

We understand that unanticipated events happen occasionally in everyone's life. In our desire to be effective and fair to all clients, the following policies are honored:

No Shows and Cancellations

We respectfully ask that you provide us with a **6 hour** notice of any schedule changes or cancellation requests. If you are unable to give this notice with an exception of an emergency situation you will be charged 50% of the service fee for the first missed session and 100% of the service fee for each session thereafter. Please understand that other patients may be waiting for your appointment time. In order to be courteous to them and our massage therapists please give 6 hours' notice.

Late Arrival Policy

If you arrive late, your session may be shortened in order to accommodate others whose appointments follow yours. Regardless of the treatment that you are given you will be responsible for the **full session** that you had scheduled. Please arrive 5-10 minutes prior to your appointment time to allow time to fill out any required paperwork as well as answer any intake questions your therapist may have.

We look forward to offering excellent care and to continuing to serve you!

Please sign and date that you understand the policy:

Name: _____

Signature: _____ Date _____
(Signature of parent or guardian needed for patients under the age of 18.)